

To Foreign Residents Holding Individual Number Cards

Be careful!

If you have extended your period of stay...
An update to the information printed on your Individual Number Card is required.

(※) A plastic IC card with an ID photograph.

 Your Individual Number Card will become invalid if you fail to extend it at your local municipal office before its expiration date.



Individual Number Card (voluntary application, plastic IC card, ID photograph, limited term of validity)

- ❁ In the event your period of stay is updated, this information will not automatically be reflected on your Individual Number Card. Please bring your card to your local municipal office for processing.
- ❁ If there are changes to information on your card such as your name or address, please bring it to your local municipal office within 14 days.

[To those who will apply]

For those who are expecting to update their residence status or period of stay soon, please apply for your Individual Number Card after the change has been made.

For Inquiries and More Information:

★My Number Call Center (Toll-free)

(English, Chinese, Korean, Spanish, and Portuguese available)

■ For inquiries regarding the Individual Number Card (including suspension due to loss or theft)

0120-0178-27

[Operating Hours] Weekdays 9:30-20:00, Weekends and National Holidays 9:30-17:30 (excluding year-end and New Year holidays)

※Individual Number Card suspension due to loss or theft is available 24 hours a day, 365 days a year

■ For inquiries regarding the My Number System

0120-0178-26